



## **Quality Policy**

APS-QMS-QP-001

APS Group provides manufactured products, fabrication & industrial services to a wide range of clients.

In order to continually improve and grow our business we are committed to satisfying the needs and expectations of our customers and to establishing, implementing, maintaining and continually improving our Management Systems that meet the needs of our businesses and the requirements of ISO 9001.

The requirements of the Management Systems are to be effectively communicated throughout the business and ongoing training is to be provided to all personnel in order to instill ownership of the systems at all levels within the businesses.

To ensure the effectiveness and value of the Management System is continually improved, measurable quality objectives are to be established and reviewed at regular intervals with input from management, employees, and contractors.

Our primary quality objectives are to:

- Maximize customer confidence and satisfaction with the services and products we supply.
- Continuously improve the Management Systems.
- Ensure all personnel have the necessary skills, training, and qualifications to conduct their jobs effectively and efficiently.
- Continually improve the quality and efficiency of our services, products, and processes.
- Comply with all relevant legislative and other requirements.

This policy is to be reviewed at regular and planned intervals to ensure it remains relevant and appropriate to our business.

The full cooperation and commitment of all employees and contractors is required to work with us and help us to implement this policy.

Authorized:

Mark Warnock

Managing Director

**APS Group**